

2026 POOL and SPA CLOSING and OFF-SEASON SERVICE OPTIONS

Pool Closing – Winterization

Pool techs will blow out any remaining water from the plumbing lines and install plugs into the return lines, skimmers, cleaner line and any spa jets, if necessary. All pool equipment, such as pumps, heaters, and filters, is thoroughly drained. Water levels are lowered to 2" to 3" below skimmer and/or tile line.

Select all pool options that apply:

- ☐ Winterization – Pool Only
- ☐ Winterization – Pool & Spa Combo with shared equipment.....
- ☐ Winterization – Pool & Spa Combo with separate equipment
- ☐ Winterization – Spa Only
- ☐ Does your Pool have a Vanishing Edge?

Extra Materials Required: There will be an additional charge for any extra materials supplied at closing, such as plugs, stakes, anchors, water bags, anti-freeze etc. These extras will be billed separately. Lilly Pools and Spa LLC is not responsible for return fittings and spa jets damaged during the winterization process (*see full disclaimer).

Pool Cover Installation

Our pool safety cover installation process includes clearing debris, securing anchors or stakes based on the cover type, and properly tensioning the cover for a snug, weather-resistant fit. We also position any required water bags, sandbags, or cable systems.

- ☐ Solid safety cover with springs/straps
- ☐ Mesh safety cover with springs/straps
- ☐ Solid covers with stakes
- ☐ Mesh covers with rubber straps or stakes
- ☐ Covers with cable systems
- ☐ Estate covers with water bags or sandbags
- ☐ Safety Fence – remove and store baby lock fence
- ☐ **No Safety Cover**

Pool Cover Pump Placement

Homeowners may request that the pool cover pump be placed under the safety cover or choose to manage pump placement themselves. If requesting placement under the pool safety cover, **the homeowner must set out the pump, hose(s), and/or cord(s) near the desired location before the technician arrives or specify the exact desired placement in the "Customer Placement Instructions" box below.** If the pump, hose(s), and/or electrical cord(s) are not accessible at the time of service, Lilly Pools will not place or connect the pump and will not return later to install it. After closing, if the pump becomes displaced and causes the water level to drop, drain, or empty, it is the homeowner's responsibility to monitor and manage the situation. Lilly Pools assumes no liability for any resulting damage.

- ☐ **Yes**, I would like the pool cover pump to be placed underneath the pool safety cover (*provide placement instructions below*).
- ☐ **No**, I will manage all pump placement and operation myself before or after the pool closing service.
- ☐ **Not applicable.**

Customer Placement Instructions

Please specify the exact location where you want the cover pump, hose, and electrical cord placed during your Pool Closing Service.

Pool Closing – Vacuum Service

All pools will be closed without vacuum service unless requested. This service includes thorough skimming to remove debris, brushing of all pool surfaces to prevent buildup, and complete vacuuming to ensure the pool is as clean as possible before winterization

- ☐ **Add Vacuum Service at Closing**
- ☐ **Opt-Out of Vacuum Service at Closing**

Winterization of Additional Equipment

During pool closing, additional equipment such as automatic water fills, in-floor cleaning systems, salt generators, leaf trappers, and booster pumps are professionally winterized by draining water, disconnecting power where necessary, and clearing lines to prevent freeze damage. These services help protect delicate components and ensure reliable performance when re-opened in Spring.

Select all pool options that apply:

- ☐ Automatic Water Fill
- ☐ Caretaker System
- ☐ Chlorine Generators (i.e. Salt System, Salt Pool)
- ☐ Leaf Trapper System
- ☐ 1 Booster Pump i.e. spa booster, fountain booster
- ☐ 2 Booster Pumps i.e. spa booster, fountain booster
- ☐ 3 Booster Pumps i.e. spa booster, fountain booster
- ☐ **No additional features**

Pool Closing Winterization - Chemical Kit

As part of our professional winterization services, our pool techs will add a professional grade **Pool Closing Winterization Chemical Kit** to your pool water to help ensure your pool stays balanced and protected throughout the off-season. Our winterizing chemical kit is designed to protect your pool water and surfaces throughout the off-season. These components work together to maintain water clarity, prevent staining, and reduce the risk of algae blooms or scale formation while your pool is closed. Note: All kits are professionally applied at closing and are selected based on pool size for optimal effectiveness.

Unless requested, pools will be closed without chemical kits. Select your preference below:

- ☐ **Yes** - Chemical Kit (up to 30,000 gallons).....
- ☐ **Yes** - Chemical Kit (30,000 – 60,000 gallons).....
- ☐ **No Chemical Kit at Closing**

Off-Season Services

Protect Your Investment – Choose Pool and Spa Filter Maintenance

With our Filter Maintenance service, we will remove your pool and/or spa filter and bring it to our retail facility at closing, where it undergoes a thorough inspection and deep cleaning. This includes inspecting D.E. and cartridge filters, soaking and cleaning components, and preparing it for optimal performance. After service is complete, typically within a month or so, we will return and reinstall your filter. **You will be notified before any parts or repairs are made to your filter. Billing for this service will be processed following the return of your filter to your property.**

Add-On Option: Filter Maintenance

- ☐ **Add** Filter Maintenance
- ☐ **Opt-Out** Filter Maintenance

Protect Your Investment – Choose Optional Winter Pool Maintenance

Winter Pool Maintenance is offered as an optional service outside the standard pool closing package. Billing is processed following each visit. Winter Pool Maintenance is highly recommended and is typically scheduled 2 to 3 times throughout the winter months, based on weather conditions and precipitation levels. This service helps ensure optimal performance during the colder months. Our Winter Pool Maintenance Service includes lowering the water level, removing leaves and debris from the cover and inspecting equipment for seasonal readiness. Please note: This service does **not** include cleaning of the chlorine cell. You will be notified before any parts or repairs are repaired or replaced. **Billing for this service will be processed after each service.**

Add-On Option: Winter Pool Maintenance

- ☐ **Add** Winter Maintenance
- ☐ **Opt-Out** Winter Maintenance

Disclaimer – All Winterization Maintenance Services

By selecting any pool winterization services, you acknowledge and agree that certain materials may be required to properly secure and protect your pool during the off-season. These materials, including, but not limited to, **plugs, stakes, anchors, water bags, antifreeze, and cover cables**, will be supplied as needed to ensure adequate winter protection and will be billed at a later time.

☐ **Acknowledged and Agreed**

Lilly Pool and Spa Service LLC will take every precaution to protect your pool during the winterization process and is not liable for any damage that may occur during the winterization process to return fittings, spa jets, ladders, diving boards, or any other pool components.

☐ **Acknowledged and Agreed**

Additionally, Lilly Pool and Spa Service LLC assumes no liability for scaling, cosmetic or structural damage, ice-related breakage, or deterioration of the pool surface, plumbing, or equipment that may occur during the winter season. These risks are inherent to off-season conditions and are considered outside the scope of our control. Ongoing monitoring and maintenance of the pool and its systems during the winter months remain the sole responsibility of the homeowner.

☐ **Acknowledged and Agreed**