


Lilly Pool and Spa Service, LLC

2025 Pool Opening - Service Request Form

All Pool Openings are scheduled on a "First Come, First Served" basis for a specific week, not for specific days or times. If for any reason we are unable to accommodate your chosen week, we will notify you with an alternate date. To secure your preferred week, please submit your opening request as early as possible.

Please Read: Prior to your scheduled pool opening, please (1) fill your pool at least halfway up the tile and/or into the skimmer; (2) any equipment that was stored at your pool closing, including the pool cover, should be placed in plain sight near the pool deck; (3) ensure the electrical power for the pool equipment is turned on and that access to any automation controls is available; and (4) make sure all gates and entryways are accessible for the technicians.

Friendly Reminder: Please leash your pets.  Thanks!

Payments

Payment for all Pool Openings must be made in advance. We accept most credit cards, including PayPal. Additional balancing and/or auxiliary chemicals (delivered or added), missing parts, and accessories will be billed separately. Any repair suggestions will be noted on your opening door tag or on a service checklist. We will contact you before making any repairs.

Your Pool Opening Week

Openings are Scheduled on Weekdays Only and begin on Mondays

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Pool Opening Notifications

You will be notified via email and text the week prior to your requested pool opening week, specifically on Wednesday, Thursday, or Friday, informing you of the exact day the opening may take place.

We are transitioning to a new notification system using Constant Contact.

Opt-in [HERE](#) to receive SMS/Text notifications before your Pool Opening.

Pool Opening Services Overview

Pool Opening and Summerizing Service Options:

1. Removing winter plugs.
2. Adding a **Pool Chemical Kit*** to help eliminate bacteria and algae (**upon request**).
3. Starting-Up the equipment.
4. Inspecting, cleaning, and starting the **Heater*** (**upon request**).
5. Installing return fittings, skimmer, and pump baskets.
6. Installing deck equipment (e.g., ladders, handrails).
7. **Removing the Pool Cover***, folding it, placing it into a bag with winterizing plugs, and storing it (**upon request**).
8. Securing **Deck Anchors*** (**upon request and with Cover Removal option only**).
9. A **Return Service after Opening*** is recommended. Refer to **Follow-Up Vacuum and Chemical Services**.

***Additional Charges: Additional charges apply for Pool Opening services listed above with an (*) asterisk.** A Pool Opening does not include the cost of balancing chemicals, auxiliary chemicals or pool salt, and will be billed later. Customers will be notified of additional charges via email, phone call, or through a note on the door tag or service checklist. These charges will also apply for services, parts, or extra water features not selected on this Pool Opening Form.

Please Note: A Pool Opening Service does not guarantee your pool will be immediately swim ready. Additional cleaning and chemical balancing may be necessary within a few days following your Pool Opening (refer to **Return Service After Pool Opening** below). Each return service will incur an additional cost of \$110.00.

Vacuum Service: All Pool Openings will be performed **without** vacuum service unless requested. (refer to **Vacuum and Chemical Services** below) Cost does not include balancing chemicals, auxiliary chemicals or pool salt, and will be billed later.